BEFORE THE NORTH CAROLINA STATE BOARD OF DENTAL EXAMINERS

IN THE MATTER OF:		
Murray Mark Reefer, D.D.S. (License No. 110566)	)	**CONSENT ORDER**

THIS MATTER is before the North Carolina State Board of Dental Examiners [the "Board"] as authorized by N.C. Gen. Stat. § 90-41.1(b) for consideration of a Consent Order in lieu of a formal administrative hearing. Murray Mark Reefer, D.D.S. ["Respondent"], acknowledges that the Board has sufficient evidence to prove and establish the findings of fact and conclusions of law to warrant the order of discipline. Crystal Carlisle represented the Investigative Panel [the "IP"]. Respondent was not represented by counsel. The parties freely and voluntarily consent to the following:

FINDINGS OF FACT

1. The Board is a body duly organized under the laws of North Carolina and is the proper party to bring this proceeding pursuant to the authority granted to it in Chapter 90 of the North Carolina General Statutes, including the Dental Practice Act and the rules and regulations of the Board.

2. Respondent was licensed by military endorsement in North Carolina on January 6, 2017, and his license number 110566 remains active.

3. At all times relevant hereto, Respondent was subject to the Dental Practice Act and the Board's rules and regulations.

4. Respondent entered into a Consent Order on June 22, 2022 ("2022 Consent Order") based upon a Board investigation which was initiated by a National Practitioner Databank report.

5. As a result of the investigation, the Board found violations of the standard of care involving assessment and treatment for postoperative infection and recordkeeping as fully described in the 2022 Consent Order.

6. Among other requirements, the Order of Discipline in the 2022 Consent Order required Respondent to engage a practice monitor, approved by the Board's IP, to meet with Respondent and review his patient treatment and billing records and to submit quarterly reports to the Board's IP.

7. Because Respondent did not work at a dental practice for a significant period of time after signing the Consent Order, he did not meet the practice monitor requirement set forth in the 2022 Consent Order, and the probationary period for the 2022 Consent Order ended in June 2025.

8. On July 21, 2023, the Board received a complaint against Respondent for treatment of Patient J.M. in 2021, which occurred prior to Respondent entering into the 2022 Consent Order.

9. Upon review of the treatment records, an independent evaluator determined that Respondent violated the standard of care in his treatment of Patient J.M. including in the areas of recordkeeping and implant placement. The evaluator noted that the implants were mispositioned because they were not placed at or below bone level.

10. Recordkeeping was previously addressed through continuing education required by the 2022 Consent Order, but implant placement was not identified as an issue

until after the 2022 Consent Order was entered and the complaint was filed by Patient J.M.

CONCLUSIONS OF LAW

1. The Board has jurisdiction over the subject matter of this action and over the person of Respondent.

2. Respondent was properly notified of this matter and has consented to the entry of this Consent Order.

3. Respondent did not complete the practice monitoring requirement in the 2022 Consent Order because he did not practice dentistry for most of the probationary period.

4. Respondent engaged in negligence in the practice of dentistry in violation of N.C. Gen. Stat. § 90-41(a)(6) and (12) in his care and treatment of Patient J.M. as indicated in paragraph 9 above.

ORDER OF DISCIPLINE

1. License No. 110566 issued to Respondent for the practice of dentistry in North Carolina is hereby suspended for a period of three (3) years. The suspension is stayed, and Respondent's dental license is provisionally restored with no active suspension, provided Respondent complies with the probationary terms and conditions set forth in paragraphs 2-7 below for a period of three (3) years from the date of this Decision. If Respondent ceases practicing dentistry at any point during the three (3) years from the date of execution of this Consent Order and transfers to fully retired status pursuant to 21 NCAC 16R .0204(a)(3), he may seek a stay of these conditions; provided that if he later seeks reinstatement pursuant to 21 NCAC 16B .1101 and resumes

practicing dentistry, the probationary conditions will continue to apply as a condition of reinstatement until Respondent completes three (3) full years of probation.

2. Respondent shall violate no provision of the Dental Practice Act or the Board's rules and regulations.

3. Respondent shall neither direct nor permit any of his employees to violate any provision of the Dental Practice Act or the Board's rules.

4. Respondent shall permit the Board or its agents to inspect and observe his office, conduct a random review of patient chart records, and interview employers, employees, and co-workers at any time during normal office hours.

5. Within six (6) months from the entry of this Order, Respondent shall complete a comprehensive remedial course especially designed for him at the University of North Carolina School of Dentistry or the East Carolina School of Dental Medicine and approved in advance by the Board's IP, covering: implant placement and treatment planning. This requirement shall be in addition to the continuing education required by the Board for renewal of Respondent's dental license. Respondent shall submit to the Board's Director of Investigations written proof of satisfactory completion of this course before it will be accepted in satisfaction of this requirement. It is Respondent's responsibility to make all arrangements for and bear the costs of this course within the specified time.

6. Respondent shall engage a licensed North Carolina dentist approved by the Board's IP to serve as a practice monitor related to any practice in which he engages in the practice of dentistry. The practice monitor must be a dentist with experience in the placement of implants, treatment planning, and the subjects of the prior 2022 Consent

Order remediation, recordkeeping, informed consent, treatment planning and diagnosis, and complications from oral surgery, so the practice monitor can adequately assess compliance. Within 30 days of entry of the Consent Order, Respondent shall submit a proposed practice monitor for review and potential approval by the Board's IP, at its discretion. The practice monitor shall meet with Respondent regularly and no less than quarterly and review example patient charts and billing records selected by the monitor, not Respondent or his employees. During these meetings, the monitor shall examine example patient records to determine Respondent's compliance, particularly with recordkeeping and informed consent; treatment planning and diagnosis, including appropriate use of radiographs; implant placement; and surgical complications and oral surgery. Respondent shall ensure that the monitor prepares and submits to the Board quarterly reports with findings concerning those issues for the quarter, including identifying the specific patient treatment and billing records reviewed. The IP reserves the right to review the charts that the monitor selects for the report, which records Respondent shall provide to the IP upon its request. The reports shall be due no later than January 1, April 1, July 1, and October 1, for the previous quarter in each year. Respondent is responsible for payment of all costs associated with this monitoring. If the monitor reports information to the Board indicating that Respondent may be engaging in a violation of the Board's statutes or regulations, Respondent understands that such findings may result in further disciplinary action by the Board, including potential activation of his three-year suspension, following notice to Respondent and an opportunity to be heard. If the monitor timely submits quarterly reports indicating that Respondent has been engaged in the practice of dentistry and has been in full compliance with the Board's

statutes and regulations for two (2) consecutive years, Respondent may petition the Board's Hearing Panel to reduce or eliminate this practice monitor requirement.

7. Respondent recognizes that the conditions, limitations, or requirements set forth in this Consent Order may present him with certain practical difficulties. The Board concludes that each one is necessary to ensure public protection, and other than as provided for in paragraph 6, it does not intend to modify or eliminate any of the conditions, limitations, or requirements set forth herein, based on such potential difficulties.

8. If Respondent fails to comply with any provision of this Order or breaches any term or condition thereof, including those in paragraphs 1-6 above, the Board shall promptly schedule a public Show Cause Hearing to allow Respondent an opportunity to show cause as to why Respondent's suspension shall not be activated for violating a valid order of the Board. If, after the Show Cause Hearing, the Board is satisfied that Respondent failed to comply or breached any term or condition of this Order, the Board shall activate the suspension and may enter such other discipline or conditions as the evidence warrants for proven violations of the Dental Practice Act or of the Board's Rules occurring after entry of this Order.

9. The Board shall retain jurisdiction of this matter and Respondent to enforce the provisions herein or enter orders as necessary in the future.

This the 14th day of October 2025.

THE NORTH CAROLINA STATE
BOARD OF DENTAL EXAMINERS

Casie S. Goode
Director of Investigations

STATEMENT OF CONSENT

I, Murray Mark Reefer, D.D.S., do hereby certify that I have read the foregoing Consent Order in its entirety. I assent to its terms and conditions set out herein freely, voluntarily, and without coercion or duress. I acknowledge that there is sufficient evidence to form a factual basis for the findings of fact herein, that the findings of fact support the conclusions of law, and that I will not contest the findings of fact, the conclusions of law, or the order in any future proceedings before or involving the Board. I knowingly waive any right to seek judicial review, appeal, or otherwise later challenge this Consent Order once entered. I agree to service of the Consent Order to the email or mailing address on record with the Board and waive service by any other method. I understand that the Board will report the contents of this Consent Order to the National Practitioner Data Bank and that this Consent Order will become part of the Board's permanent public record. I further acknowledge that this required reporting may have adverse consequences in other contexts and any potential effects will not be the basis for a reconsideration of this Consent Order. I have had the opportunity to consult with an attorney prior to signing this Consent Order.

This the 8 day of Oct 2025.

Dr. Murray Reefer (Oct 8, 2025 11:53:35 EDT)

Murray Mark Reefer, D.D.S.