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June 16, 2025

ELECTRONIC MAIL
Crystal S. Page, R.D.H.
1611 Register Road
Rose Hill, NC 28458

Dear Ms. Page

This is to inform you that the Investigative Panel of the North Carolina State Board of Dental Examiners has considered all of the information gathered as a result of our investigation into allegations that you practiced as dental hygienist without a North Carolina dental hygiene license. This information establishes that on April 1, 2025 your license to practice dental hygiene expired. It is further established that between April 1, 2025 – May 27, 2025, you continued to actively practice as a dental hygienist in North Carolina without renewing your dental hygiene license. Dental Hygienists are required to renew their dental license each year on or before March 31st. When you failed to renew your license by the March deadline, your North Carolina dental hygiene license became null and void as of April 1, 2025. G.S. §90-233(c) requires that only a dental hygienist who holds a valid license and certificate of renewal duly issued by the Board may practice dental hygiene in this State. It was additionally determined that you continued to practice dental hygiene absent valid BLS certification between May 1, 2025 and May 27, 2025 as required by 21 NCAC 16C.0101(c).

Based on the information available, it is the Panel's opinion that you violated G.S. §90-233(c), in that you continued to actively practice as a dental hygienist in North Carolina for approximately 2 months without first obtaining a valid 2025 renewal certificate. Additionally, it is established that you violated 21 NCAC 16C .0101(c) by failing to maintain proper BLS certification. For this reason, the Board proposes to officially reprimand you. An official reprimand would include a copy of this letter being placed in your permanent file, notification of the reprimand being sent to the National Practitioner Data Bank, and a copy of the reprimand placed on the Board's web page.

If you wish to accept the reprimand, please sign below and return this letter to the Board office. The case will then be placed on the Board's agenda for consideration. The full Board can vote to accept the reprimand, propose a Consent Order, schedule the matter for a formal hearing, or dismiss the case. If you do not wish to accept the reprimand, the Investigative Panel has the option of referring the case for a disciplinary

hearing. You also have the right to request a formal hearing. You must make your request in writing and file it with the Board office within 30 days of receipt of this letter.

If you have any questions or need additional information, please contact the Board office in Morrisville. Thank you for your cooperation with the Board during its investigation of this matter.

Sincerely,

Betty Ann Sines

Betty A. Sines
Assistant Director of Investigations
and Administration

THE NORTH CAROLINA STATE
BOARD OF DENTAL EXAMINERS

ACCEPTED:

NORTH CAROLINA STATE BOARD OF DENTAL EXAMINERS

Crystal S. Page

Crystal S. Page, R.D.H.
NC Dental Hygiene License #6827

6-16-25
DATE

EXECUTED BY:

Casie S. Goode

Casie S. Goode, Deputy Operations Officer

cc: Case Officer
Board Counsel

06/24/25
DATE