BEFORE THE NORTH CAROLINA STATE BOARD OF DENTAL EXAMINERS

In the Matter of: CONNIE BRUCE GILLIAM, D.D.S. (License No. 6034; Permit No. 0622)	)	**AMENDED CONSENT ORDER**

THIS MATTER is before the North Carolina State Board of Dental Examiners (the "Board") as authorized by G.S. § 90-41 for consideration of a proposed amendment to a Consent Order previously entered by the Board against Connie Bruce Gilliam, D.D.S. ("Respondent"), in lieu of a formal administrative hearing. Kenneth L. Jones represented Respondent and Douglas J. Brocker represented the Board's Investigative Panel. The parties freely and voluntarily consent to the Findings of Fact and Conclusions of Law set out herein and to the entry of this Amended Consent Order.

FINDINGS OF FACT

1. The Board is a body duly organized under the laws of North Carolina and is the proper party to bring this proceeding pursuant to the authority granted to it in Chapter 90 of the North Carolina General Statutes, including the Dental Practice Act and the Rules and Regulations of the Board.

2. Respondent was licensed to practice dentistry in North Carolina on June 17, 1991 and holds license number 6034.

3. Respondent was issued pediatric moderate conscious sedation permit number 0622 on October 15, 2009 and has held that permit at all times relevant hereto.

4. Respondent is subject to the Dental Practice Act and the rules promulgated thereunder.

5. At all times relevant hereto, Respondent practiced as a pediatric dentist in Jacksonville, North Carolina, including administering sedation.

6. On November 20, 2023, the Board entered a Consent Order ("2023 Consent Order") to resolve the issues in an investigation of Respondent arising from an adverse occurrence report regarding her sedation treatment of a minor patient.

7. The Findings of Fact contained in the 2023 Consent Order are fully incorporated herein by reference.

8. The 2023 Consent Order imposed a suspension on Respondent's license but stayed the suspension provided she fully complied with certain probationary conditions for two years, including permitting the Board or its agents to inspect and observe her office, conduct a random review of patient treatment records, and interview employers, employees, and coworkers in part to ensure that the violations identified had been adequately remedied.

9. The Board conducted a probationary visit, including a sedation inspection of Respondent's office, on June 23-24, 2025.

10. As part of that probation visit, the Board obtained sedation records for five example patient records for review and analysis.

11. Those records were evaluated by a certified specialist in pediatric dentistry, pediatric moderate sedation permit holder, and member of the Board sedation committee ("Evaluator").

12. The Evaluator identified multiple concerns and issues with the sedation and recordkeeping for these five example patients.

13. Respondent has elected to permanently surrender her sedation permit in lieu of further proceedings in this matter.

CONCLUSIONS OF LAW

1. The Board has jurisdiction over the subject matter of this action and over Respondent.

2. Respondent was properly notified of this matter and has consented to the entry of this Consent Order.

3. At all times relevant hereto, Respondent was subject to the Dental Practice Act and the Board's Rules and Regulations.

4. The Conclusions of Law contained in the 2023 Consent Order are fully incorporated herein.

5. It is in the public interest to accept the permanent surrender of Respondent's pediatric moderate conscious sedation permit.

ADDITIONAL FINDINGS AND CONCLUSIONS REGARDING DISCIPLINE

1. Respondent entered into a Consent Order previously with the Board in 1994 concerning both administration of sedation and recordkeeping, among other issues.

2. Respondent entered into the 2023 Consent Order, which also addressed administration of sedation and recordkeeping, among other issues.

3. The Board identified additional issues regarding administration of sedation and recordkeeping arising from a probation visit and inspection in June 2025.

Based upon the foregoing Findings of Fact, Conclusions of Law, and Additional Findings and Conclusions Regarding Discipline, and with the consent of the parties hereto, it is ORDERED as follows:

ORDER OF DISCIPLINE

1. The terms of this 2025 Order amend and supersede the terms in the 2023 Consent Order.

2. Respondent permanently surrenders her moderate conscious sedation permit number 0622 and acknowledges and agrees that she cannot reapply for or regain any sedation permit in North Carolina at any time in the future under any circumstances.

3. Notwithstanding her permanent surrender of Permit 0622, Respondent:

   a. may administer to patients, if clinically appropriate to do so: (i) local anesthetic; (ii) nitrous oxide; and (iii) anxiolysis but only in strict compliance with the Board's regulations, including 21 NCAC 16Q .0101(3), the interpretive statements attached to the Consent Order, and shall not use chloral hydrate on patients for any purpose;

   b. may utilize a permittee with a mobile/itinerant permit issued by the Board to administer sedation or general anesthesia to her patients (but may not utilize any sedation provider that is legally required to be supervised, such as a Certified Registered Nurse Anesthetist); and

   c. shall keep records demonstrating her use of a mobile/itinerant permit holder for each patient to whom sedation or general anesthesia is administered and shall provide such records to the Board upon request.

4. The probationary period and all remaining conditions and restrictions on license number 6034 issued to Respondent for the practice of dentistry in North Carolina are hereby terminated and her license shall be restored to active status in good standing.

5. This Consent Order and the provisions contained herein shall be effective upon entry by the Board.

6. Respondent shall surrender her permit and most recent renewal certificate to the Board by or before the effective date of the Order.

This the 13th day of November 2025.

THE NORTH CAROLINA STATE
BOARD OF DENTAL EXAMINERS

Casie S. Goode
Director of Investigations

STATEMENT OF CONSENT

I, Connie Bruce Gilliam, D.D.S., consent as follows solely for the purposes of this proceeding and any future proceedings before or involving the Board: I hereby certify that I have read the foregoing Consent Order in its entirety. I assent to its terms and conditions set out herein and desire to resolve this matter without the need for formal proceedings. I freely and voluntarily acknowledge that I will not contest the findings of fact, the conclusions of law, the additional findings and conclusions regarding discipline, or the order in any future proceedings before or involving the Board. I knowingly waive any right to seek judicial review, appeal, or otherwise later challenge this Consent Order once entered. In exchange for resolving this matter without further proceedings or action and upon entry of the Consent Order, Respondent forever releases the Board, and all its members, officials, agents, counsel, representatives, and employees, both past and present, in their individual or official capacities, from any and all liability, suits, claims, and causes of action arising prior to or as a result of the execution of this Consent Order. I agree to service of the Consent Order to the email address of my counsel and waive service by any other method. I understand that the Board will report the contents of this Consent Order to the National Practitioner Data Bank and that this Consent Order will become part of the Board's permanent public record. I further acknowledge that this required reporting may have adverse consequences in other contexts, and any potential effects will not be the basis for a reconsideration of this Consent Order. I have consulted with my attorney prior to signing this Consent Order.

This the 5 day of November 2025.

Connie Bruce Gilliam, DDS (Nov 5, 2025 11:42:33 EST)

Connie Bruce Gilliam, D.D.S

Waiver of Limited Ex Parte Communication

I understand that the proposed Consent Order that I have signed is subject to review and approval and is not effective until approved by the Hearing Panel. **I agree and consent that the Hearing Panel members may be provided with the proposed Consent Order for review and consideration.**

I further agree and consent that the Board staff, the Investigative Panel (IP), and its counsel may discuss the proposed Consent Order and related information and documentation with Hearing Panel members for the purpose of advocating approval of the proposed Consent Order without me or my counsel being present.

If the proposed Consent Order is not approved, I agree and consent that neither I nor anyone on my behalf will assert that that these limited ex parte communications, including review of the documents, will disqualify any Hearing Panel members from considering and deciding this matter after a contested case hearing.

I also agree that I am not entitled to obtain or discover the above-referenced limited communications or the substance of these communications between the Hearing Panel members and the Board staff, the IP, and its counsel, regardless of whether the proposed Consent Order is approved.

I have consulted with my counsel before signing and agreeing to this waiver of limited ex parte communication.

Connie Bruce Gilliam, DDS (Nov 5, 2025 11:42:33 EST)

Connie Bruce Gilliam, D.D.S

Nov 5, 2025

Date